



Greater Los Angeles Federal Executive Board

Public Service Professional Development Series

Training Consultant Alumni

The following training consultants have facilitated our Public Service Professional Development Series programs. We thought we would share this information with you to provide for more economical sharing of training courses and resources. If you need assistance in planning your in-house training and organizational development programs, please contact them directly.

Specialty Training Course Areas

Bill Hillar

(Providing consulting & training for high-risk occupations and speaking on leadership, ethics and creativity)

(831) 236- 1531

- Strategies to Become Adaptable and Resilient
- Premeditated Leadership
- Domestic and International Terrorism
- Anti-Terrorist Tool Kit
- Leadership Development
- Ethics and Integrity in Law Enforcement
- From the Battlefield to the Boardroom
- Preventing and Mitigating Delayed Stress Syndrome

The Catalyst Group

Ken Lodi

(Author of “Tapping Your Potential” and “Front and Center”)

(310) 864-9694

- Increasing Your Productivity Through Goal Centered Time Management
- Tapping Your Potential: Achieving What You Want With the Abilities You Already Have
- Front & Center- Increase Confidence and Style in Your Presentations

Dale Carnegie Training

(How to Win Friends and Influence People)

“Worldwide Leader in Training and Motivation”

(Customize On- Site Training Available)

Thomas Kiblen, (562) 427-1040

Dick Bonar, (909) 931- 3384

- Goal Setting: Replacing Negativity With Enthusiasm
- High Impact Presentations
- Leadership Training For Managers
- High Performance Teams
- Effective Communication and Personal Leadership
- World Class Customer Service

Development Dimensions International, DDI

Stan Evans

(Exceptional Leaders...Extraordinary Results)

(714) 708-4865

- Powering Selection Success
- Interaction Management
- Building Skills of Frontline Leaders
- Developing Extraordinary Leaders
- Unleashing Executive Talent

Graduate School

U.S. Department of Agriculture

San Francisco Western Region, Training Delivery Unit

(Lifelong Learning & Training Solutions)

Annual Training Catalog Available - on site agency programs can be arranged

Jean Mizuiri (415) 281-7034

Darrell Fung (415) 281-7034

- Accounting
- Acquisition
- Administrative and Business Skills
- Auditing
- Benefits and Retirement
- Budget and Finance
- Certificate and Degree Programs
- English and Writing
- Equal Employment Opportunity
- Human Resources Development
- Human Resources Management
- Interpersonal Communications
- Introduction to Supervision

- Labor and Employee Relations
- Leadership Assessment Services
- Leadership Development Programs
- Leadership and Supervision
- Organizational Learning Programs and Services
- Personal Property Management
- Position Classification
- Program and Management Analysis
- Staffing and Placement

HLC Group, Inc.

Hank Clemons

(Leadership and Diversity Consulting)

(813) 920-9806

- How to Work More Effectively with Others
- Leadership Dynamics and Inclusion
- Managing Workforce Diversity
- Managing Workforce Conflict
- Frontline Leadership
- The Pygmalion Principle, Develop Skills that Positively Influence Employees & Team

HR Strategic Services/Global Training Group

Dan Sakimoto

(949) 260-5012

- Managing Your Greatest Asset- Your Employees
- Building and Maintaining Telephone Relationships
- Interviewing Techniques, Recruitment and Placement: Your Key To Hiring The Best
- Performance Appraisals: Tools For Increasing Results
- Managing the Customer Service Process: A Manager's Role
- Make Meetings Worth Your Time: Streamline Meetings, Steering Committees and Councils to Achieve Objectives
- The Art of Conflict Resolution: Strategies for Managing Results
- Creating Five Star Service: Set the Gold Standard for Customer Service

IMPAQ

Mark Samuel

(Author of "The Accountability Revolution" and "The Power of Personal Accountability",
Featured in Fortune Magazine and seen on CNBC)

(323) 969-9400 or (800) 332-2251

- Creating An Accountable Organization
- Agreements For Excellence: A System To Establish and Improve High Performance Teams
- Strategic Coaching: Developing Employees Into Peak- Performing Team Players

- Service Excellence: Creating an Internal and External Customer Oriented Culture
- Accountability Based Supervision
- Accountability Based Leadership
- Taking Advantage of Change

Italix Consulting Services

JoAnn Polcari, Ph.D

(Faculty Excellence Award Winner, Graduate School USDA, 2004)

(760) 200-2681

- The Art of Management and Supervision
- Introduction To Supervision (Basic Supervisory Practices Workshop)
- Effective Meetings: Team Dynamics
- How to Handle Customers With Tact And Diplomacy
- Embracing the Challenges of Change
- Reaching Balance in Our Personal & Professional Lives
- Strategies for Building Critical Thinking Skills

JAE Limited

Joan Wisnosky

(Specializing in communications training)

GSA Schedule Contract # GS-02F-0097N

(301) 948-7636

- Mastering the Art of Business Communications
- Simply Grammar
- Write 2 The Point
- Effective Briefing Techniques
- Coaching Yourself and Others for Peak Performance
- Expert Presentation Skills
- Effectively Managing Your Stress
- Creatively Managing Your Time
- Resume Writing and Interviewing Skills
- Creative Thinking & Problem Solving

Jude Cassel

(Nationally recognized leader in team and individual performance enhancement)

(415) 883-8834

- Sights On Success: Managing Your Career
- Career Crisis Into Opportunity: Job Search Tools
- Building High Performance Teams
- Managing Stress in the Moment: The Last And Only Tool You Will Need.
- Managing Change: Success Factors in Hard Times
- Problem Solving and Decision Making Tools for the 21st Century

The Ken Blanchard Companies

(Worldwide leader in management and motivational concepts)

Best Selling Author of “The One- Minute Manager” and other Best Selling Books

(Customize On- Site Training Available)

Mark Paskowitz, (858) 272-6653

Ron Leano, (909) 656-6530

- Leadership and The One- Minute Manager
- The One- Minute Manager Builds High Performing Teams
- The Power of Ethical Management
- The One- Minute Manager: One –Minute Goal Setting, One -Minute Praising, One- Minute Reprimands
- Situational Leadership 2: A Leadership Program That Utilizes a Conceptual and Contextual Framework For Leadership Theory
- Gung Ho- Based upon the Best Selling Book: The “Gung Ho” Training & Consultant Process Provides a framework For Creating Energized, Passionate People Who Love What They Do
- Situational Self Leadership: Creating Engaged and Embowered Employees that Produce Incredible Potential In The Workplace
- Whale Done- Based upon the Best Selling Book: “Whale Done” Are Positivity and Productivity Oceans Apart?

Malcolm Kushner

(America’s Favorite Humor Consultant)

(831) 425-4839

- Making Humor Work for the Business Professional
- The Use of Humor To Relate, Motivate and Communicate
- Influencing/Negotiating
- Interpersonal Skills
- Written Communication
- Creativity and Innovation
- Oral Communication
- Conflict Management

Management Concepts

Joe Riddle

(Advance your career with training resources and publications)

(703) 790-9595

- Acquisition and Contracting
- Financial Management
- Public Administration
- Project Management

Robert F. New Jr, MBA, UCLA Business Management Instructor

(Internationally recognized leader in organizational development, motivation, acquisition management and conflict resolution)

(Custom On- Site/ In-House Training Available)

(213) 922-4977

- Leading Change in Organizations
- Change- How to Cope with the Stress of Change
- Negotiation Skills and Conflict Resolution Techniques
- Motivation, Leadership and Increasing Human Effectiveness
- The Human Side of Total Quality, Communications and Leadership
- Strategic Decision Making Skills & Techniques
- Federal, State and Local Budget Preparation & Analysis Process
- The Elements of Government Acquisitions Process
- The Fundamentals of International Business
- Elements of Contracts Administration
- Continuous Process Improvement Skills & Techniques
- How to Effectively Deal with Difficult People
- Frontline Supervision Skills and Techniques

Partners in Leadership

John Grover

(Assist organizations to achieve results through individual & organizational accountability)

(800) 504-6070

- The “OZ” Principle, Creating a Culture of Accountability
- Cultural Transition- Changing Beliefs & Experiences Within an Organization
- Executive Team Development
- The Feedback Factor
- 360 Degree Feedback Process- Perspectives On Improving Behaviors

Robert Elliott

MFA, UCLA and UC Irvine Leadership and Communication Instructor

(Internationally known speaker and educator who inspires his clients to tap into their full potential as leaders, communicators, and relationship builders)

(310) 397-9689

- Foundations Skills of Business Writing & English Grammar
- Delivering Effective Presentations
- Crossing the Threshold Into Retirement
- Leading And Communicating In Today’s Changing Work Environment
- Facing Change: Dealing With The Unknown In Our Lives And Careers

Susan RoAne, MA

(Communication expert, keynote speaker and author of best-sellers “How to Work a Room”, “The Secrets of Savvy Networking”, and “What Do I Say Next?”)
(415) 239-2224

- Marketing Yourself by Learning How to Work a Room - How to Interact and Communicate
- The Secrets of Savvy Networking- How to Build the Best Relationships
- What Do I Say Next- How to Make Conversation in Any Situation

teller associates

Roz Teller

(Specializing in human resource development)
(818) 908-9004

- Beyond Problem Solving: Systems Thinking- Building The Right Foundation
- Selecting the Right People: How to Interview and Hire
- Managing Employee Performance: Coaching Strategies That Make A Difference
- Customer Service: Dealing With Difficult People
- Turning Whiners Into Winners: Overcoming Negativity and Attitudes
- Time Management: Managing Conflicting Priorities
- Resolving Conflict: What To Do When You Are Caught in the Middle